

# Primary Care of Long Island

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631-957-2200

## Important Information from Primary Care Of Long Island

Dear Patient,

We are writing to inform you of a recent security incident at Primary Care of Long Island. This notification is sent pursuant to the New York State Information and Security Breach and Notification Act (General Business Law Section 899-aa or State Technology Law Section 208).

We believe the breach occurred on or about May 23, 2022, and involved intrusion into our network. Although we are unaware of any actual misuse of your information, we are providing notice to you and other potentially affected customers about the incident, and about tools you can use to protect yourself against possible identity theft or fraud.

On May 23, 2022 the intruder obtained access to our network. On June 8th we were informed that the intruder may have transferred files from our systems which may include your name, phone number, address, social security number, and date of birth.

We have taken a number of steps to investigate this breach and prevent any potential harm to you (or your loved one), including reporting to the FBI and HHS (Health and Human Services Department) and moving our servers to a different network.

To protect yourself from the possibility of identity theft, we recommend that you immediately place a fraud alert on your credit files. A fraud alert conveys a special message to anyone requesting your credit report that you suspect you may be a victim of fraud. When you or someone else attempts to open a credit account in your name, the lender should take measures to verify that you have authorized the request.

A fraud alert should not stop you from using your existing credit cards or other accounts, but it may slow down your ability to get new credit. An initial fraud alert is valid for ninety (90) days.

To place a fraud alert on your credit reports, contact one of the three major credit reporting agencies at the appropriate number listed below or via their website. One agency will notify the other two on your behalf. You will then receive letters from the agencies with instructions on how to obtain a free copy of your credit report from each.

Equifax (888)766-0008 or [www.fraudalert.equifax.com](http://www.fraudalert.equifax.com)

Experian (888) 397-3742 or [www.experian.com](http://www.experian.com)

TransUnion (800) 680-7289 or [www.transunion.com](http://www.transunion.com)

New York residents can also consider placing a Security Freeze on their credit reports. A Security Freeze prevents most potential creditors from viewing your credit reports and therefore, further restricts the opening of unauthorized accounts. For more information on placing a security freeze on your credit reports, please go to the New York Department of State Division of Consumer Protection website at <https://dos.nysits.acsitefactory.com/consumer-protection>.

When you receive a credit report from each agency, review the reports carefully. Look for accounts you did not open, inquiries from creditors that you did not initiate, and confirm that your personal information, such as home address and Social Security number, is accurate. If you see anything you do not understand or recognize, call the credit reporting agency at the telephone number on the report. You should also call your local police department and file a report of identity theft. Get and keep a copy of the police report because you may need to give copies to creditors to clear up your records or to access transaction records.

Even if you do not find signs of fraud on your credit reports, we recommend that you remain vigilant in reviewing your credit reports from the three major credit reporting agencies. You may obtain a free copy of your credit report once every 12 months by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 877-322-8228 or by completing an Annual Credit Request Form at:

[www.ftc.gov/bcp/menus/consumer/credit/rights.shtm](http://www.ftc.gov/bcp/menus/consumer/credit/rights.shtm) and mailing to:  
Annual Credit Report Request Service,  
P.O. Box 1025281  
Atlanta, GA 30348-5283

For more information on identity theft, you can visit the following websites:

New York Department of State Division of Consumer Protection: <https://dos.nysits.acsitefactory.com/consumer-protection>

NYS Attorney General at: <http://www.ag.ny.gov/home.html>

Federal Trade Commission at: [www.ftc.gov/bcp/edu/microsites/idtheft/](http://www.ftc.gov/bcp/edu/microsites/idtheft/)

We understand that this may pose an inconvenience to you. We sincerely apologize and regret that this situation has occurred. Primary Care of Long Island is committed to providing quality care, including protecting your personal information, and we want to assure you that we have policies and procedures to protect your privacy.

If there is anything Primary Care of Long Island can do to further assist you, please call Andres Parra at 1-631-975-8509.